

## Rules & Regulations

Please read the following rules and regulations which are obligatory for all our guests. We reserve the right to deny admission, or to require a person already admitted to leave the hotel, without refund or compensation, for failure to comply with any of these rules, for unsafe, illegal, or offensive behaviors, to ensure safety, security, or order, or if we consider that the circumstances so require.

1. You will get a unique door code that is assigned to the person with the name on reservation-do not share this code. You will be responsible for anything that happens in the room after your unique code is used.
2. Quiet hours are from 11:00pm-8:00am
3. Check-in time is 4:00 p.m. on the day of arrival and the check-out time is 11:00 p.m. on the day of departure.
4. Reservation is to be paid in full prior to arrival; guests will be charged per night.
5. Smoking is strictly not allowed in the condo and violator is subject to a fine
6. Removing items from the condo is prohibited. Violators are subject to a fine of up to 5,000 THB (Five Thousand Thai baht).
7. When not being used, do not touch the fire extinguisher.
8. Inviting strangers into the condo to use the facilities and or amenities is prohibited. For security reasons, joiners must register at reception before entering the room.
9. Pets may not be brought into the condo.
10. Installation of any foreign item in guest rooms or any part of our building is prohibited.
11. No guest is allowed to give up his or her condo to be used by third parties even if the condo has been duly paid for.
12. Gambling or any other behavior that is against public morals in the hallways or guest rooms is prohibited.
13. Any damage should be reported to our reception immediately after it becomes apparent.
14. Bringing illegal items, exotic plants or animals is prohibited.
15. Guests and other individuals staying at the property are asked to make sure their conduct should not disturb other guests. The hotel may refuse its services to individuals who violate this rule.
16. Guests are expected to lock their doors properly to prevent access of third parties. Upon leaving their condo guests must close and lock the doors, windows and anti-burglary rolling shutters. The Management will not in any way whatsoever be responsible for any loss / or damage to the Guest's belongings or any other property from either the condo or the locker or any other part of the property for any cause whatsoever including theft of pilferage.
17. Guests are expected to keep all the equipment and furniture in the condo free from damage.
18. Guests shall be liable for any damage or loss of any equipment or furniture in the condo up to the cost of repair or replacement.
19. Any missing or un-washable stains, rips or tears on linens or towels will be charged to your bill.
20. Items left behind by a guest will be sent on demand by post at the guest's expense to any address the guest may specify. If not specifically instructed, management will store such items for 15 days and then donate them to a charitable cause.